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WEST SIDE
CATHOLIC
CENTER
FACT SHEET



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RESOURCE CENTER

2022 PROGRAM SUMMARY

Food & Clothing

 Clothing & Household Items Visits: 4,040

 Meals Served: 38,857

 Pantry Services (Visits): 4,940

Health & Hygiene

 Medical Services: 611

 Showers: 1,869

Community Care

 Warming Center visits: 1,541

 Arts & Music Programs: 491

 Movie & Bingo Groups: 1,241

The Resource Center emphasizes hospitality, welcoming all who come in need of our services. Every individual who comes in need is served at no cost in a safe environment with dignity and respect. Open six days a week, the Resource Center provides respite day shelter for the poor and homeless, as well as outreach, wellness and self-sufficiency programs.

Programs and services include:

- ◆ Meals twice a day/ 6 days a week
- ◆ Express Produce and Mobile Pantry
- ◆ Clothing and Household Items Distribution
- ◆ Showers, telephones, mailboxes, barber service and emergency services
- ◆ Housing & furniture clinics
- ◆ Health, Dental, and Podiatry services
- ◆ Substance abuse assessment and referral
- ◆ Legal assistance
- ◆ Expressive Arts Programming to overcome the effects of trauma
- ◆ Entitlement assistance
- ◆ Identification, Birth Certificate Vouchers



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3135 Lorain Ave
Cleveland, Ohio 44113
(216) 631-4741 x132
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MORIAH HOUSE

2022 SHELTER SUMMARY

 People Served: 177	 Adults Served: 71
 Families Served: 70	 Children Served: 106
 Veterans Served: 10	 Exits to Positive Housing: 63%

 Nights of Lodging: 10,498

 Meals Served: 31,488

The Moriah House Family Shelter accepts families and female veterans who are homeless, or have resided in substandard living conditions.

These families are challenged with issues of economic hardship, physical and emotional trauma, chemical dependency, mental illness, physical illness, lack of education, or lack of employment. All residents meet Ohio's guidelines for extremely low or low income levels with over 90% in the extremely low-income category.

Moriah House provides a full range of transitional services that assist residents in moving from homelessness to stable housing and employment through these basic programs:

- ◆ Interim housing provides a safe place to live, meals, and all other basic necessities.
- ◆ Housing navigator services enable each resident to work directly with skilled staff to develop an individualized plan for permanent housing, stable income, self-sufficiency, and education/training.
- ◆ Family Engagement staff work with children and their parents to address each child's unique mental, physical, social, and educational needs. Trauma-specific interventions are coordinated with other social service agencies, medical professionals and educators.
- ◆ Housing coaches provide tenancy classes four times a week to help prepare residents for community living.

ZACCHAEUS HOUSING SOLUTIONS

2022 PROGRAM SUMMARY



Families Served Annually: 71



Adults Served by Case Management: 75



Children Served by the Program: 142



Housing & Case Management



AZ Assessment Scores at Exit

Clients Exiting to Positive Housing: 90%

Improved Self-Sufficiency Score 79%

Favorable Survey Responses: 99%

Reported Stable Safety Score: 100%

Maintained or Improved Income: 74%

Reported Stable Parenting Score: 100%

Families Enrolled in After-Care: 16

Reported Stable Life Skills: 100%

West Side Catholic Center's Zacchaeus Housing Solutions assists families in shelter return to permanent housing. Zacchaeus rapidly re-house families through these basic programs:

- ◆ Twelve months of rental assistance to help clients maintain housing and teach them how to be good tenant(s).
- ◆ Case management services staff work with individuals and families to develop a case plan for self-sufficiency with goals for income, self-development and education/job skills.
- ◆ Family Engagement staff works with parents and children to assess each child, build parenting skills and connect clients to available resources.
- ◆ After Care provides on-going case management after Rapid Rehousing, providing emotional support, help with housing and landlord issues and community referrals.



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FAMILY ENGAGEMENT

2022 PROGRAM SUMMARY



Families served: 343



Family Meals served: 1221



Children served: 573



Grocery bags provided: 1757



Families in Programs:



Material Items Provided:

% with a FE coach 38%

Backpacks, School Supplies: 375

% attending at least 1 program: 77%

Jackets/ Shoes/Clothing: 611

% receiving concrete supports: 99%

Safety Place Items: 639

West Side Catholic Center Family Engagement offers family-centered services to build relationships and promote family well-being. Program offerings are guided by Strengthening Families and Trauma-Informed evidence-based perspectives, and celebrate, affirm, empower and support families toward greater wellness and bonding. Family Engagement staff collaborates with families in meaningful ways to promote healthy development and positive change for both parent and child.

Programs and services include:

- Social support through programs, activities and special events
- Linkage to resources and referrals
- Parent education and support
- Programs that promote child, youth and family development
- Distribution of baby- and child-specific material items
- Completion of family narratives
- Goal-setting and development of service plans
- Verification and assistance with school enrollment
- Advocacy with schools for needed services
- Sharing of community resource information
- Early identification of, and assistance with, developmental challenges



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WORKFORCE DEVELOPMENT & CULINARY ACADEMY

2022 PROGRAM SUMMARY

Workforce Certificate Program

 People in WD Certificate Program: 44

 Workforce Development graduates: 19

 Job placement rate: 57%

Culinary Academy

 People in Culinary Academy: 46

 Culinary graduates: 32

 Job placement rate: 60%

Barriers to Employment Clients are Facing

 Transportation: 91%

 Mental Health Diagnosis: 61%

 Homeless: 43%

 Felony: 54%

The West Side Catholic Center Employment program offers individualized employment services along with an eight-week job-readiness program. The following activities and components are included in the program: assessments, individual goal setting, financial literacy, computer tutoring, communication skills, resume development, application assistance and interview practice.

The West Side Catholic Center Culinary Academy is an entry level training program. The eight week course focuses on practical kitchen skills and culinary knowledge, including food safety training. The program provides engaging learning opportunities with in-depth classroom studies and hands on development of basic kitchen skills, while interacting with food service operations within the West Side Catholic Center including the Resource Center, Moriah House and Ohio City Pizzeria.



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WEST SIDE CATHOLIC CENTER

VOLUNTEERING



For the past 45 years, our volunteers have not only been the face, but have also represented the heart and soul of the West Side Catholic Center. It is only through the tireless efforts of our over 500 volunteers that the WSCC is able to respond to the community's need for food, clothing, shelter, and advocacy year after year.

WSCC offers volunteer opportunities for individuals and groups, primarily Monday through Friday from 9:00 am to 3:00 pm, and for Food Pantries on Saturday morning's twice per month. Additional opportunities typically become available throughout the year on an as-needed basis.



Common Opportunities Include:

- Sorting, folding, and distributing clothing and household goods
- Preparing and serving meals
- Answering phones, taking client shopping appointments, and providing referrals
- Mentoring and greeting
- Tutoring
- Distributing food and produce
- Assisting with administrative functions



If you are interested in learning more about volunteering or offering your time, please contact Veronica Favela, Advancement Manager, by email at vfavela@wsccenter.org or phone at 216-631-4741 x122.



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IMPACTS OF GIVING

**Based on 2022 audited financials and service counts*

\$0.90 of every dollar received at WSCC is used on direct program expenses.



\$1.94 provides a nourishing, hot meal at one WSCC many programs: Resource Center, Shelter, and Family Engagement Summer Program.



\$4.49 provides a refreshing, hot shower and toiletries.



\$10.78 provides nourishment for a child in our summer program who receive a grocery bag filled with 2 days of food.



\$13.00/hour is the average starting wage for a WSCC Culinary Academy graduate working at Ohio City Pizzeria (our social enterprise owned and operated by WSCC)



\$21.90 provides a day of workforce development or culinary training for a job seeking client.



\$65.33 provides a comfortable room, three healthy meals, and case management and trauma-informed care for a shelter resident each night.



\$2,091.88 provides a family in the Zacchaeus Housing Solutions program with a full year of case management and care in working toward self-sufficiency and positive housing outcomes.



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