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WEST SIDE
CATHOLIC
CENTER
FACT SHEET



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RESOURCE CENTER

2020 PROGRAM SUMMARY

Food, Clothing & Hygiene

 Meals Served: 42,283

 Pantry Services (People): 3,119

 Showers: 767

 Clothing & Household Item Visits: 3,217

COVID-19 Response

- Continued to provide meals, changed to “To-Go” only.
- Acquired outdoor sanitizing stations, and porta-potties.
- Opened a warming center, to allow our unsheltered friends a safe place to come inside, while following COVID guidelines .
- Pantry Services reached 200 new families.

The Resource Center emphasizes hospitality, welcoming all who come in need of our services. Every individual who comes in need is served at no cost in a safe environment with dignity and respect. Open six days a week, the Resource Center provides respite day shelter for the poor and homeless, as well as outreach, wellness and self-sufficiency programs.

- ◆ Meals twice a day/ 6 days a week
- ◆ Express Produce and Mobile Pantry
- ◆ Clothing and Household Items Distribution
- ◆ Showers, telephones, mailboxes, barber service and emergency services
- ◆ Housing & furniture clinics
- ◆ Health, Dental, and Podiatry services
- ◆ Substance abuse assessment and referral
- ◆ Legal assistance
- ◆ Expressive Arts Programming to overcome the effects of trauma
- ◆ Entitlement assistance
- ◆ Identification, Birth Certificate Vouchers



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3135 Lorain Ave
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MORIAH HOUSE

2020 SHELTER SUMMARY

 People Served: 210	 Adults Served: 80
 Families Served: 79	 Children Served: 130
 Veterans Served: 8	 Exits to Positive Housing: 70%

 Nights of Lodging: 10,057

 Children who attended school virtually in Shelter: 89

 Meals Served: 30,171

The Moriah House Family Shelter accepts families and female veterans who are homeless, or have resided in substandard living conditions.

These families are challenged with issues of economic hardship, physical and emotional trauma, chemical dependency, mental illness, physical illness, lack of education, or lack of employment. All residents meet Ohio's guidelines for extremely low or low income levels with over 90% in the extremely low-income category.

Moriah House provides a full range of transitional services that assist residents in moving from homelessness to stable housing and employment through these basic programs:

- ◆ Interim housing provides a safe place to live, meals, and all other basic necessities.
- ◆ Housing navigator services enable each resident to work directly with skilled staff to develop her individualized plan for permanent housing, stable income, self-sufficiency, and education/training.
- ◆ Family Engagement staff work with children and their parents to address each child's unique mental, physical, social, and educational needs. Trauma-specific interventions are coordinated with other social service agencies, medical professionals and educators.
- ◆ Housing coaches provide tenancy classes four times a week to help prepare residents for community living.

ZACCHAEUS HOUSING SOLUTIONS

2020 PROGRAM SUMMARY



Families Served Annually: 90



Adults Served by Case Management: 102



Children Served by the Program: 199



Housing & Case Management



AZ Assessment Scores at Exit

Clients Exiting to Positive Housing: 99%

Improved Self-Sufficiency Score 77%

Favorable Survey Responses: 100%

Reported Stable Safety Score: 95%

Maintained or Improved Income: 67%

Reported Stable Parenting Score: 95%

Program Participation beyond 6 months: 64%

Improved Community Involvement: 81%

West Side Catholic Center's Zacchaeus Housing Solutions assists homeless families in maintaining housing. Zacchaeus exists to rapidly re-house homeless families through these basic programs:

- ◆ Six months of rental assistance, with 3– 6 months of after care to help clients maintain housing and teach them how to be good tenant(s).
- ◆ Case management services staff work with individuals and families to develop a case plan for self-sufficiency with goals for income, self-development and education/job skills.
- ◆ Family Engagement staff works with parents and children to assess each child, build parenting skills and connect clients to available resources.



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FAMILY ENGAGEMENT

2020 PROGRAM SUMMARY



Families served: 229



Meals served: 1872 (+52%)



Children served: 534



Grocery bags provided: 4842 (+400%)

COVID-19 Response:

Extended Summer Food Assistance program through the end of the year.

The number of families served through food assistance increased 56% over 2019.

Parent Cafes, Family Fundamentals, & Building Blocks adapted to virtual format.

Case Management services added telehealth (virtual) sessions.

West Side Catholic Center Family Engagement offers family-centered services to build relationships and promote family well-being. Program offerings are guided by Strengthening Families and Trauma-Informed evidence-based perspectives, and celebrate, affirm, empower and support families toward greater wellness and bonding. Family Engagement staff collaborates with families in meaningful ways to promote healthy development and positive change for both parent and child.

Programs and services include:

- Social support through programs, activities and special events
- Linkage to resources and referrals
- Parent education and support
- Programs that promote child, youth and family development
- Distribution of baby- and child-specific material items
- Completion of family narratives
- Goal-setting and development of service plans
- Verification and assistance with school enrollment
- Advocacy with schools for needed services
- Sharing of community resource information
- Early identification of, and assistance with, developmental challenges



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WORKFORCE DEVELOPMENT PROGRAM

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Workforce Development Certificate Program

 People in WD Certificate Program: 51	 Resume Assistance hours: 226
 Workforce Development graduates: 51	 Interview practice hours: 237
 Job Placement rate: 100%	 Reported Job Readiness : 100%

Barriers to Employment Clients are Facing

 Transportation: 89%	 Mental Health Diagnosis: 48%
 Childcare: 17%	 Felony: 43%

The West Side Catholic Center Employment program offers individualized employment services while working with existing community organizations to address other critical needs that impact employment. The program deals with the causes of underemployment and provides the skills needed to secure employment and remain employed. This is accomplished through the following program activities and components:

- 8-Week Certificate Program
- Assessments
- Individual goal setting
- Financial Literacy
- Computer tutoring
- Communication skills
- Pre-Career path credentials
- Resume development
- One-on-One Application Assistance
- Extensive interview practice/ including videotaping
- Apprenticeships
- Employment Mentoring
- Guaranteed Job Opportunities



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VOLUNTEERING



For the past 44 years, our volunteers have not only been the face, but have also represented the heart and soul of the West Side Catholic Center. It is only through the tireless efforts of our over 500 volunteers that the WSCC is able to respond to the community's need for food, clothing, shelter, and advocacy year after year.



The West Side Catholic Center offers volunteer opportunities for young and old, individuals and groups, primarily Monday through Friday from 9:00 am to 3:00 pm, and for Food Pantries on Saturday morning's twice per month. Though additional opportunities become available throughout the year

If you are interested in learning more about volunteering or offering your time, please contact Veronica Favela, Advancement Manager, by email at vfavela@wsccenter.org or phone at 216-631-4741 x122.

Common Opportunities Include:



- Sorting, folding, and distributing clothing and household goods
- Preparing and serving meals
- Answering phones, taking client shopping appointments, and providing referrals
- Mentoring and greeting
- Tutoring
- Distributing food and produce
- Assisting with administrative functions



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IMPACTS OF GIVING

**Based on 2020 expenses and service counts*



\$0.90 provides a nourishing meal at one WSCC many programs: Resource Center, Shelter, and Family Engagement Summer Program.



\$5.17 provides a refreshing hot shower and toiletries.



\$10.12 provides nourishment for a child in our summer program who receive a grocery bag filled with 2 days of food.



\$40.24 provides sustenance for a family in our summer program with a grocery bag of food for 3 days of nutritious meals.



\$62.38 provides a comfortable room, three healthy meals, and case management and trauma-informed care for a shelter resident each night.



\$68.78 provides a day of workforce development training, interview practice, resume writing and assistance with a job search for a client.



\$199.78 provides nourishment to a family in our summer program, with a hot meal and 3 days of groceries each week for 10 weeks.



\$695 provides a month of housing security through a rent subsidy to a family in Zacchaeus Housing Solutions (ZHS).



\$3,487 provides an adult in ZHS with a full year of case management and care, working toward self-sufficiency. (\$290.58/month)



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