



WEST SIDE
CATHOLIC
CENTER

2013 ANNUAL
REPORT

WEST SIDE CATHOLIC CENTER





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TABLE OF CONTENTS

- 1 Message to the Community
- 3 Drop-In Center
- 5 Women and Children's Shelter
- 7 Zacchaeus Housing Solutions
- 8 2013 Audited Financials
- 9 Donor Report

MESSAGE TO THE COMMUNITY

*"The measure of the greatness of a society is found in the way it treats those most in need, those who have nothing apart from their poverty."
- Pope Francis*

Once again your generosity has allowed the West Side Catholic Center to give voice to those most in need in our community. Your contributions of time, talent and treasure throughout the past year enabled us to provide our clients with food, clothing, shelter, advocacy and a path to self-sufficiency. On behalf of all associated with the West Side Catholic Center and our clients, thank you very much.

To get a sense for the level of services provided in 2013 consider these statistics:

- 67,264 meals served in the Drop-In Center.
- 215 women and children found comfort in our Women and Children's Shelter.
- 73 families received security in our Zacchaeus Housing Solutions Program.

AND THIS IS BUT THE TIP OF THE ICEBERG.

Backpack programs, mailboxes, identity recovery, arts programs, and specialized programming to overcome the effects of trauma, amongst other programs, were run with our signature level of faith, hope, love and respect. While the economy remains sluggish and the need for our services continues to grow, our volunteers keep generously coming to our aid, allowing us to serve the mission. Last year our volunteers provided 36,248 hours of service to our clients, representing almost 19 full-time employees. Such generosity is heartwarming.

We continue to manage your contributions with love and care. For the sixth consecutive year, the West Side Catholic Center was given a 4-star rating by Charity Navigator, indicating we exceeded industry standards and outperformed most charities in serving our cause. We are blessed with a dedicated board and staff who work tirelessly for the good of the center and its clients, and duly focus on both raising much needed funds and capably serving our clients in the most effective and cost efficient manner possible.

The addition of the Mobile Pantry, a program of the Greater Cleveland Foodbank, further expanded our services into the greater Ohio City neighborhood we so proudly call home. The Employment Program has thrived and we expect continued growth as we collaborate with other agencies in the neighborhood and engage additional employers to work with our clients. A job is still the most important step towards a life of self-sufficiency.

Most importantly, while 2013 was a good year, we optimistically look to a future where we provide ever more and even better service to all in need – fulfilling the goal so well stated by Pope Francis, and demonstrating the greatness of our special community.

Thank you again for your commitment to the West Side Catholic Center. It matters. With your continued support and generosity we will continue to change lives, and add to the legacy of miracles on Lorain and W.32nd Street.

With deepest thanks,

Joseph Morford
President, Board of Directors

Anita Cook
Executive Director



DROP-IN CENTER

Demand for services in the Drop-In Center continues to increase. We served over 6,000 men, women and children through our comprehensive programming in the Drop-In Center.

MEALS PROGRAM serves an average of 175 people each day. The Meals Program provides: a cold breakfast every weekday, a hot lunch every weekday, a hot breakfast and a dinner every Saturday.

CLOTHING & HOUSEHOLD ITEMS DISTRIBUTION provides clothing and functional household goods. The items are donated by people in the community, folded and sorted by volunteers, and redistributed.

STREET SURVIVAL SERVICES enable those without a home the resources that many take for granted. An individual can list the WSCC as his/her address on job applications or to receive government benefits; use our copy and fax machines to send documents to potential employers; access our phone to check a unique voice mailbox for messages; and take a shower – having been provided with toiletries.

OUTREACH & ADVOCACY programs are highly personalized services that require one-on-one attention to clients and the flexibility to address many different situations. Our purpose is to address the core issues that underlie a person's poverty and encourage them to take the steps needed to become more independent. We partner with other community agencies to provide many of these services.

EMPLOYMENT PROGRAM is based on the premise that obtaining and sustaining employment is critical to self-sufficiency. This comprehensive program provides a number of services including resume and application training, interview practice sessions, mentoring, job search assistance and more.

HIGHLIGHTS

67,264

Nutritious meals served.

Men, women and children served in the Clothing and Household Distribution program.

6,232

7,042

Street Survival services.

13,988

Instances of service in Outreach and Advocacy.



WOMEN & CHILDREN'S SHELTER

The Shelter has provided a safe and nurturing home for women and children for over thirty years. There are over 2,200 people homeless in Cleveland/Cuyahoga County at any one point in time. Of this group, 94% were sheltered and over 1,500 children accessed homeless services. The need for shelters could not be more critical.

INTERIM HOUSING brings women and children off the streets. The Shelter can house up to 34 women and children. The Shelter provides all the basic necessities a woman or child might need.

CASE MANAGEMENT provides advocacy to engage the client in the process of identifying her strengths and needs and finding solutions. Every woman and child who enters the Shelter is assigned a Case Manager to develop a case plan for self-sufficiency - addressing income, job training and permanent housing. Weekly educational and support groups are held.

YOUTH ADVOCACY focuses on the needs experienced by homeless children who are at risk for a host of emotional, behavioral and educational concerns. The primary goal is to provide a positive, trauma-reducing environment that allows for each family to address its individual needs.

VETERAN SERVICES (18 women served) are provided to female veterans. There are six beds in the Shelter available at any given time for veterans. The Shelter works in collaboration with the Veterans Administration to serve this veteran population.

HIGHLIGHTS

27,388

Nutritious meals served.

**Nights of
lodging provided
to women,
children and
veterans.**

11,196

99

**Children served by
Youth Advocacy staff.**

78

**Women received case
management.**



ZACCHAEUS HOUSING SOLUTIONS HIGHLIGHTS

The Zacchaeus Housing Solutions program exists to rapidly rehouse homeless individuals and families living in area shelters. It has been reported there is an increase in the number of homeless families seeking help, and those families were staying longer in shelters. Zacchaeus works with clients who demonstrate the ability to sustain employment or the financial and educational resources necessary to be self-sufficient.

73

Families provided rent subsidies.

CLIENT RENT SUBSIDIES provide sessions for clients on how to locate a house, review leases and be responsible tenants. Once a client locates a home, the home is inspected and reviewed to make sure it will meet their needs. The program provides rent subsidies to assist the client in paying their rent during the program. WSCC also helps families acquire household goods, furniture and other items needed to establish a home.

YOUTH SERVICES programs work to make education a family priority, provide access to overall health and wellness and provide a safe and supportive environment. Case Managers assess each child and set a case plan to meet all their needs as well as offer new opportunities and experiences to the youth in the Zacchaeus program.

Children received Youth Services.

176

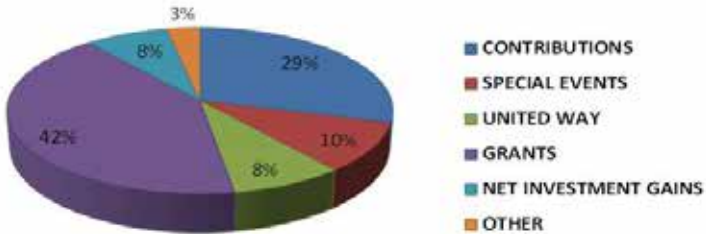
CASE MANAGEMENT SERVICES creates case plans for family and individual stability and self-sufficiency. A Case Manager identifies and prioritizes needs, establishes goals and connects the clients to services at WSCC or in the community. A collaborative approach is taken with the vast numbers of programs available to clients in the community to fulfill all the clients needs: substance abuse, mental health issues, GED training, self-defense, domestic violence support groups, parenting resources, youth services and more.

87

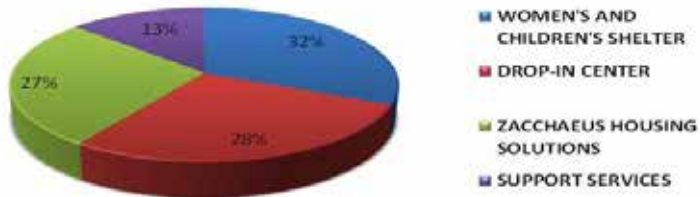
Adults benefited from Case Management services.

FINANCIAL SUMMARY

2013 REVENUE



2013 EXPENSES



	Year Ended December 31,	
	2013	2012
REVENUE		
Contributions	\$ 881,444	\$ 657,029
Program income	15,464	22,070
Special events	296,821	191,524
United Way Contributions	155,030	248,345
Grants	1,158,715	1,531,913
Other income	314,569	213,513
Total revenue	3,023,053	2,864,394
EXPENSES		
Program services		
Shelter	850,559	892,769
Center	755,413	706,921
Housing	732,522	744,173
Total program services	2,338,504	2,443,863
Support Services		
Administration	159,804	110,445
Fundraising	195,696	202,485
Total support services	355,500	312,930
Total expenses	2,695,004	2,756,793
CHANGE IN NET ASSETS	\$ 328,049	\$ 107,601



The West Side Catholic Center's financial statements have been audited by Barnes Wendling, CPA's, Inc.. Audited Financial Statements are available upon request or can be viewed online at wscenter.org.



FUNDING SOURCES

West Side Catholic Center is grateful to our corporate and foundation partners, whose generosity has helped provide the highest quality social service programs to the clients. During 2013 many corporations, foundations and other organizations contributed to WSCC, and we gratefully acknowledge them.

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LIVE UNITED** 

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VOLUNTEERISM

The WSCC relies on the dedication of hundreds of community volunteers to fulfill our mission. Beyond serving our clients and being a tremendous resource to the staff, the volunteers act as ambassadors in the community. **In 2013, over 210 individual volunteers and 450 group volunteers came to serve in one of our program areas.** Volunteers provided 36,248 hours of service which equates to over \$800,000 of donated time, talent and passion.

THANK YOU!



INDIVIDUALS

With deep gratitude, West Side Catholic Center recognizes and honors those who help ensure a bright, strong future for the WSCC through their unwavering support, leadership and gifts. The generosity of these donors enables WSCC to provide quality programs to clients and the community.

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LEAVING A LEGACY

MUSTARD SEED SOCIETY

Members of the WSCC Mustard Seed Society have made commitments to WSCC through trusts, bequests, annuities, and other lifetime and estate planning arrangements.

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Richard G. Anter
Mary Ash
Margaret Atkinson
Marianne Baker
Rose Marie Bakula
William T. Beargie
Jess Bell
Gertrude Berry
Thomas J. Biesiadny
Phyllis Blenkorn
Julia Boehnlein
Mary Bouman
Frank Brezina
Louis Brodnik
M. Patricia Carey
Dorothy Claire
William E. Conroy
Edward W. Coyne
Kathleen Dailey
Rev. Michael Denk
Salvatore DiNardo
John T. Doheny, Jr.
Sue Dowling
Thomas M. Driscoll
Henry I. Durica
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Rick Gortz
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Peg McCarthy
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Mary Beth Richlovsky
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Rose and Adolph J. Wichmann
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